

## Suspension of Postal Service by the Government

In view of the government's recent announcement of special work arrangements, Hongkong Post has suspended processing of mail delivery services. Therefore, the documents (included but not limited to Combine Contract Notes, Daily Statements, and Receipts, etc.) issued by our Company before Chinese New Year holiday and those which are issuing now are affected, and customers will not be able to obtain timely information of their securities accounts.

In this regard, if customers who have chosen to send the documents by post want to obtain the information of their securities account, please visit or call our Central Headoffice (Tel: 2542 1727) and Yuen Long Branch (Tel: 2473 3248 / 2473 3251).

In addition, we recommend you can apply for the e-Statement Service of our Company which you can manage, view and print your account statements easier. For details, please contact our staffs.

We apologize for any inconvenience caused!

Sincerely,

Customer Service Department

Tai Shing Stock Investment Co., Ltd.

30<sup>th</sup> January, 2020